

Frequently Asked Questions

Is Newcom STP broker?

Newcom Limited is a STP broker and therefore offers variable spread conditions and also sends all the trading orders to the real Forex Exchange market.

How can I open a live account?

It is very simple. You can do it on the following link <http://www.newcom-stn.com> For personal live account we require 2 documents of Identity (colored scans).

What deposit options do you offer?

We offer several deposit options:

1. International bank wire transfer.
2. Remittance agency
3. Other online payment methods
4. There is also an option to transfer your funds from other broker's account, if you have one.

How long does it take until my deposit will arrive?

Normally, payment by bank opening hours until 12:00, We will reflect it to your trading account by 15:00 on the same day. Otherwise, it will be reflected on the next business day. The card deposit options are usually processed within couple of hours.

What if I send the deposit in other currency than USD?

If sending money in other currency than your account is based on, the transaction will be converted in the actual spot exchange rate in our bank for that day.

What is the minimum deposit?

The minimum deposit for new client is 100 USD / 10,000 JPY

Where are clients accounts located?

Clients' deposits are currently being held in the Kwait Finance House Labuan. Coming soon we plan to offer our clients other well-known international banks, including local banks to facilitate deposit security and convenience.

What security of funds do we provide?



First of all the security of funds is provided by segregated account for clients' funds. This is being monitored by Financial Institution in Labuan.

The second step of security is a „non-conflict of interests” business model of NCFX(STP model), where NCFX sends all the clients orders to the market, which means that client's fund are only used for trading in market and not for any other operations. NCFX is not using clients' funds for counter-trading or so. Last but not least, clients' funds are also secured by Capital Guard feature which is a part of Multi trader.